**User Adoption Execution Steps**

User adoption is used to check how many users have used the sales Genie Dashboard in the last one week. This dashboard is updated every Friday in QA, below are the following steps to refresh this Dashboard: -

* First take backups for all the 3 dashboards from Tableau

Dashboards:

For taking backup of dashboard use below link:

[https://tableau-qa.medtronic.com/#/site/APACBI](https://tableau-qa.medtronic.com/#/site/APACBI/workbooks/3837/views)

1. ANZ/SGMY/TH: Sales Genie-> Sales Genie user analytics
2. KR/JP: Sales Genie-> Sales Genie user analytics(JP\_KR)
3. NPI: NPI\_Genie-> NPI Genie User Anlaytics

We need to connect to test database in sql.

* Take backups for all table from database

1. For **ANZ/SGMY/TH** use below two queries to take a backup

Select \* into ALL\_SALES\_GENIE\_USERS\_11\_Jan\_2024\_BKP from [FIGO\_SALES].[ALL\_SALES\_GENIE\_USERS] ;

Select \* into dbo.APAC\_USAGE\_HIST\_SNAPSHOT\_ALL\_QTR \_11\_Jan\_2024\_BKP from dbo.APAC\_USAGE\_HIST\_SNAPSHOT\_ALL\_QTR;

1. KR/JP use below two queries to take a backup

Select \* into ALL\_SALES\_GENIE\_USERS\_11\_Jan\_2024\_BKP from [FIGO\_SALES].[ALL\_SALES\_GENIE\_USERS] ;

Select \* korea\_japan\_usage\_11\_Jan\_2024\_BKP from FIGO\_SALES.korea\_japan\_usage;

1. NPI: FIGO\_SALES.NPI\_GENIE\_usage

* Use the below link to download the data in excel for all 6 regions

<https://tableau.medtronic.com/#/views/TableauUsageDetails_16226544435390/TraffictoViews?:iid=1>

After downloading, open the excel sheet. In that, delete the first column and before Column ‘K’ add two colums(Country & function) in each region.

1. ANZ/TH/SGMY/KR/JP

|  |  |
| --- | --- |
| Country | Column Name |
| ANZ | ANZ |
| TH | Thailand |
| SGMY | SG MY |
| Korea | Korea |
| Japan | Japan |

|  |  |
| --- | --- |
| Function | Column Name |
| ANZ/TH/SGMY/KR/JP | All Business |

1. NPI

* There is column (Name hist view) need to remove 1 or 2 next to the QARA Dashboard

|  |  |
| --- | --- |
| Name hist view | Function |
| Cockpit | All Business |
| Finance dashboard | Finance |
| Finance dashboard -Non cockpit | Finance |
| Pricing Dashboard | Pricing |
| Pricing Dashboard-Non cockpit | Pricing |
| QARA Dashboard | QRA |
| Landing Page | All Business |
| Supply Chain Dashboard | Supply Chain |
| Supply Chain Dashboard - NON COCKPIT | Supply Chain |
| Sales & Marketing | Sales & Marketing |
| Sales & Marketing - NON COCKPIT | Sales & Marketing |
| Product Performance | All Business |
| Product Performance - Non Cockpit | All Business |
| Download Sales Dashboard | All Business |
| Download RA Dashboard | All Business |

|  |  |
| --- | --- |
| Country | APAC |

1. Change column N in excel Action by Action2 in all regions

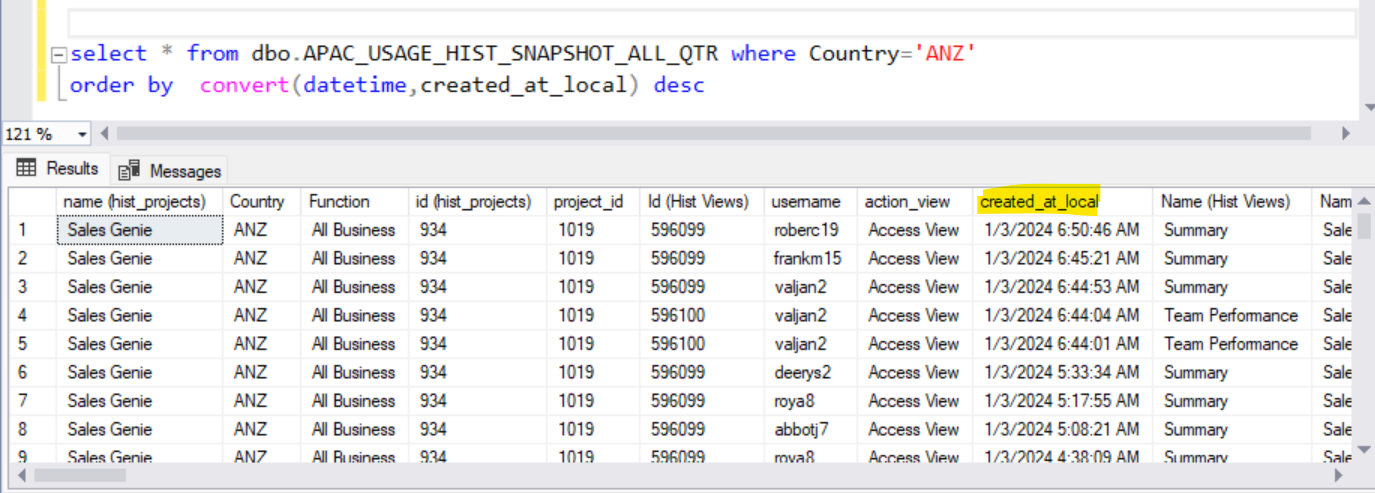
We need to check for the data created at local date and time by using below query:

select \* from dbo.APAC\_USAGE\_HIST\_SNAPSHOT\_ALL\_QTR where Country='ANZ'

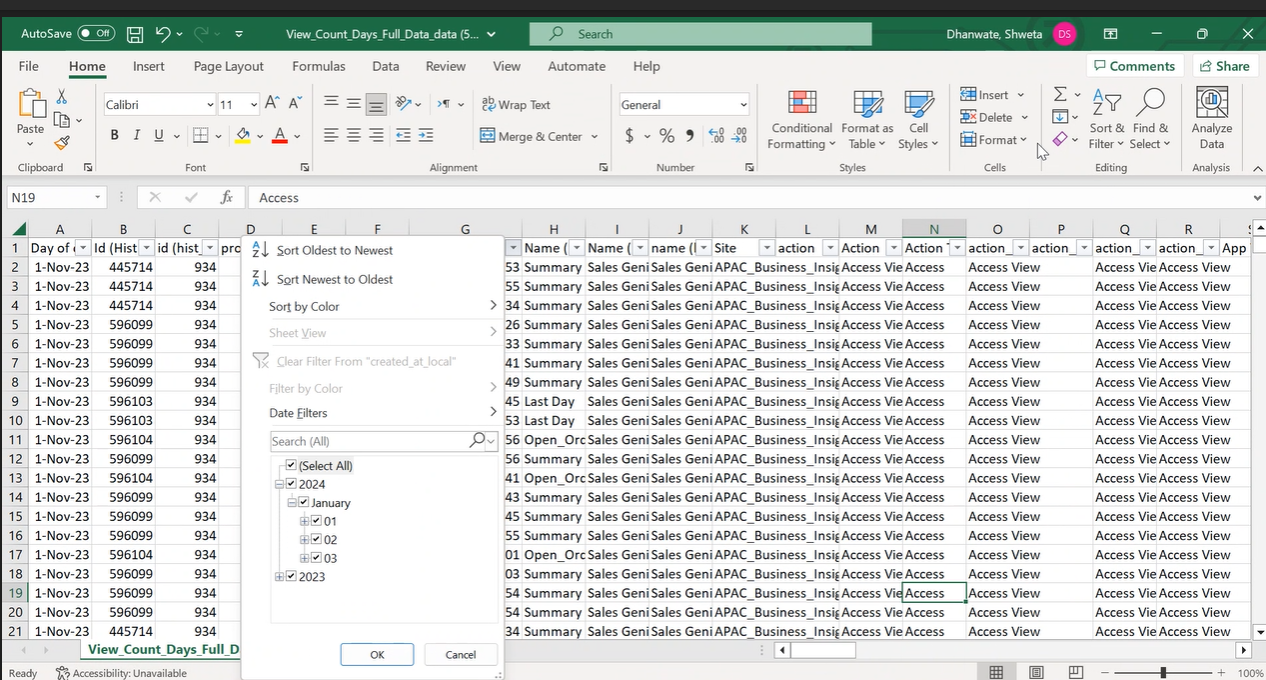
order by  convert(datetime,created\_at\_local) desc

Note : select Country as per the region.

For reference below screenshot is attached



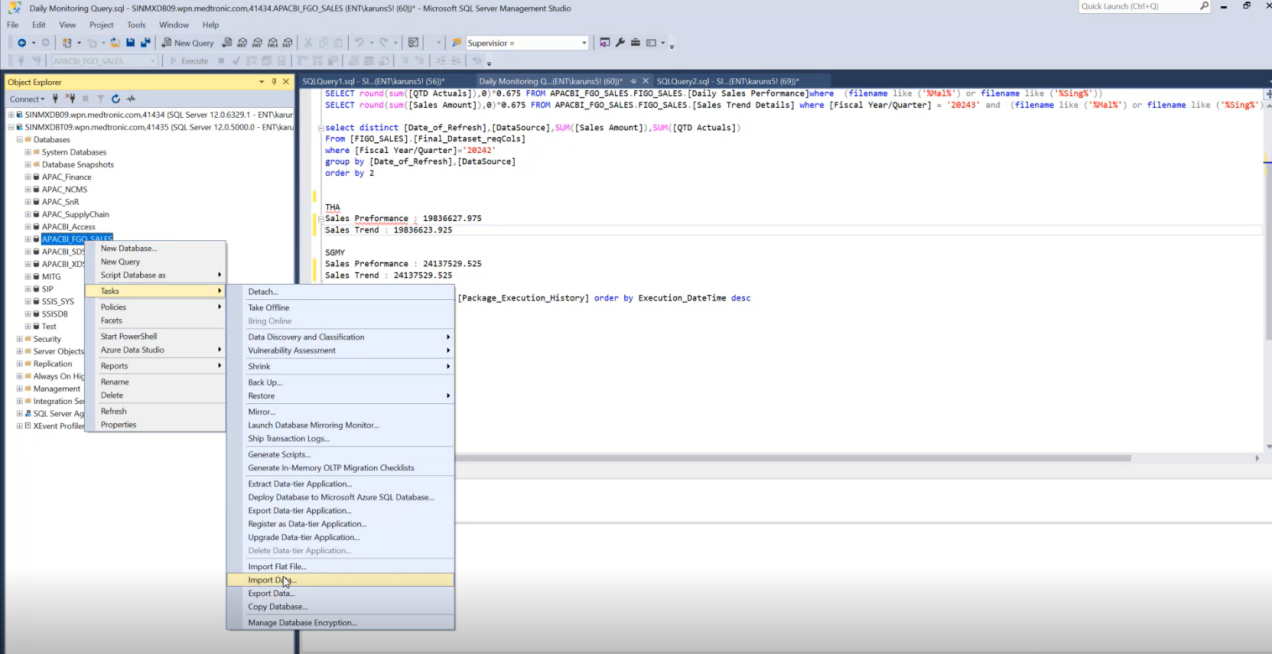
After checking for data created at local date and time then in excel sheet we need to filter the data according to created\_at\_local in sql.



Then we need to take a filtered data in excel and copy that data in new excel sheet and save it.

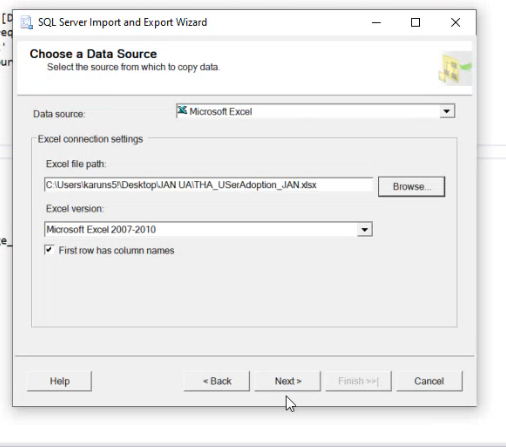
After preparing the excel sheets for all regions open the remote desktop connection Go to à SSMS àCopy all excels and paste in Bang Account remote desktop. Go to SSMS à Connect to Test Environment.

Select Database ( APACBI\_FIGO\_SALES) à Right click àSelect Task à Import data



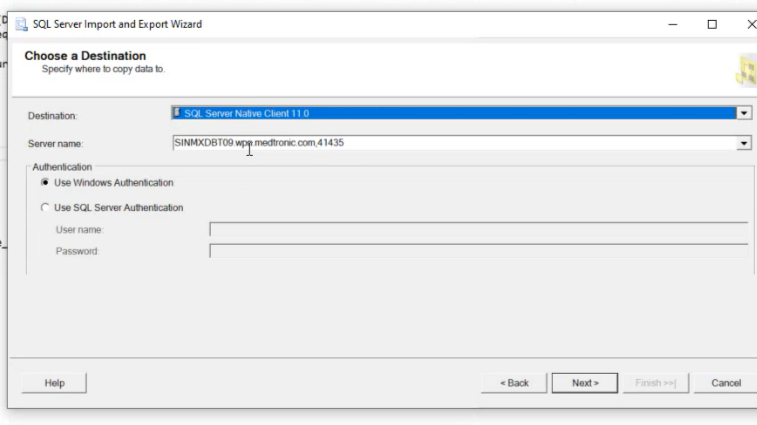
By clicking on import data, choose a data source window will appear as shown below.

Select Data source as Micro soft excel àBrowse your excel sheet (single sheet at a time) àclick Next



By clicking Next Choose a Destination Window will appear as shown below.

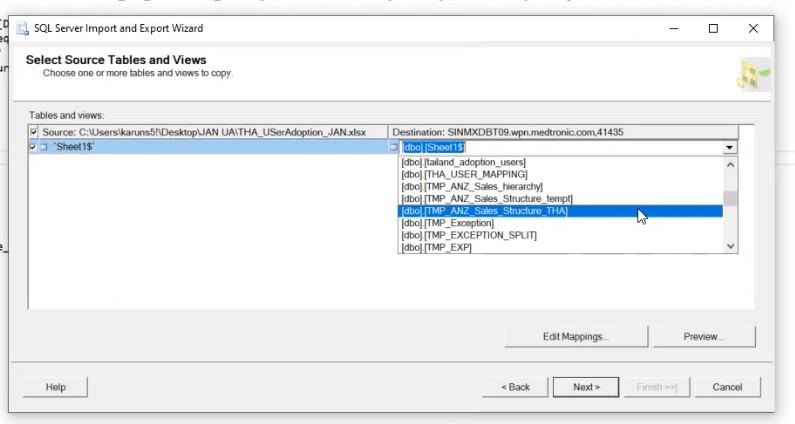
Select data base (SQL Server Native client 11.0) à Check for server name it should be Test Environment àClick Next



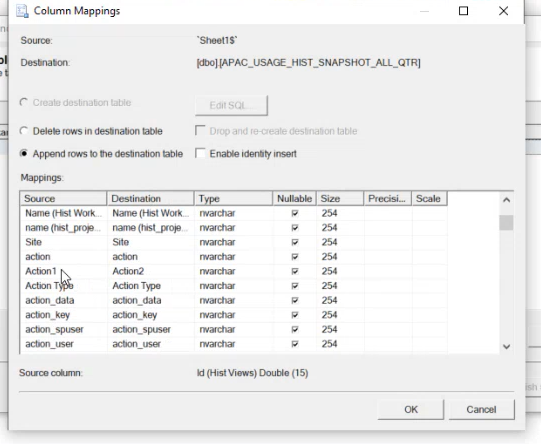
By Clicking Next Source Tables and Views Window will appear as shown below

à Select destination as per region ()

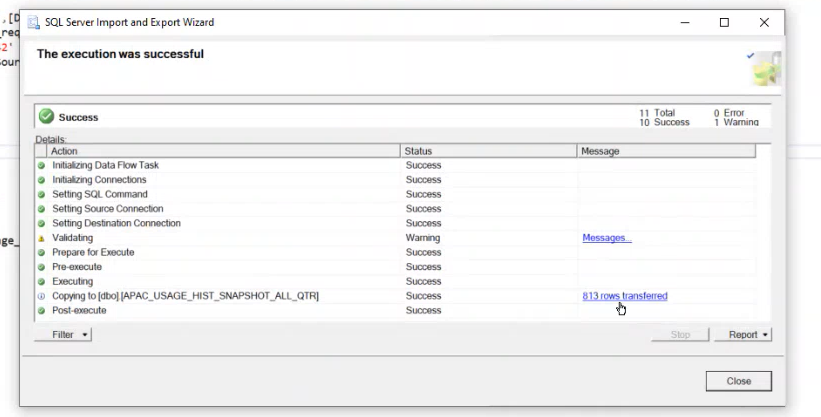
* Japan / Korea:–[FIGO\_SALES][korea\_japan\_usage]
* ANZ /TH/SGMY:-dbo.APAC\_USAGE\_HIST\_SNAPSHOT\_ALL\_QTR
* NPI :–[FIGO\_SALES][NPI\_GENIE\_Usage



By Clicking Next à Column Mappings Window will appear as shown below. Here we need to check whether all the columns are mapped correctly à click Ok.



By Clicking Ok à The window will appear as shown below. This window will give the details of success rows.



Now data is fully loaded

1) Check the users with NULL Comex IT Flag

select distinct SYSTEM\_USERS\_NAME, [Flag], Country from [APACBI\_FGO\_SALES].FIGO\_SALES.Sales\_Genie\_User\_Analytics where Flag is null and Country = ‘Japan’;

Note : select Country as per the region.

 2) Get the user details  as per the FIGO\_SALES.ALL\_SALES\_GENIE\_USERS format.

 2.1 Username & user id with below query.

select distinct  a.username, a.SALES\_REP\_NM from FIGO\_SALES.APAC\_SALES\_STRUCTURES a  
join  FIGO\_SALES.Sales\_Genie\_User\_Analytics b on a.USERNAME = b.SYSTEM\_USERS\_NAME  
where a.USERNAME in (‘abadim3’)

 2.2 Fill in below columns as desired

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| MDT Network Id | Friendly Name | User Group Name | Country | Comex IT Flag | Function |
| abadim3 | Fallah, Maryam | Tableau-Interactor-APACBI-SalesGenie | ANZ | 0 | All Business |
| antonj32 | Antonas, Jessica A | Tableau-Interactor-APACBI-SalesGenie | ANZ | 0 | All Business |

Sent to respective market stakeholder and get the Comex IT flag updated and load the data to

FIGO\_SALES.ALL\_SALES\_GENIE\_USERS table

**Step : Run below Stored Procedures**

ANZ/SGMY/TH: dbo.APAC\_Usage\_Sales\_Genie

KR/JP: dbo.APAC\_Usage\_Sales\_Genie\_k

NPI:dbo.APAC\_Usage\_NPI\_Genie

**Step : Refresh below Dashboards**

ANZ/SGMY/TH: Sales\_Genie-> Sales Genie user analytics

KR/JP: Sales\_Genie-> Sales Genie user analytics(JP\_KR)

NPI: NPI\_Genie-> NPI Genie User Anlaytics

The user adoption dashboard is in QA server.

**NPI User Adoption**

<https://tableau-qa.medtronic.com/#/site/APACBI/workbooks/3624/views>

**Japan/Korea Genie User Adoption**

<https://tableau-qa.medtronic.com/#/site/APACBI/workbooks/3877/views>

**Other Genie User Adoption**

<https://tableau-qa.medtronic.com/#/site/APACBI/workbooks/3837/views>